



Town of Stow POLICE DEPARTMENT

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General Order # 2021 – 01

SUBJECT: Community Engagement Plan	ISSUE DATE: January 25, 2021
TO: ALL PERSONNEL	EFFECTIVE DATE: January 25, 2021 REVISION OR EXPIRATION DATE: Yearly Review

Community Engagement Plan

It is very important to the Stow Police Department, that we identify what we need to do to engage our community members. Sir Robert Peel had stated “the police are the people and the people are the police.” With this in mind, it is our goal to offer the citizens of the town, the services that you need and desire. It is our goal to provide our residents the services you expect from your police department. In our plan we have attempted to identify many services that we are currently striving to make available and other things we hope to accomplish for our citizens. Though we have attempted to identify as many topics as we could, we are always open to the community’s suggestions, so we may enrich our relationship with our community. The following is the police department’s action plans for the near future.

- Continue our interest in improving the relationship between the police department and the residents of Stow.
- Increase the police departments outreach to our residents suffering from mental illness, substance abuse and domestic abuse. By offering more referral services to them and their families.
- Enhance the relationship between the police department and the schools, by providing assistance with the safety and security at our schools. As well as, continuingly to develop and expand our relationships between the students, parents, faculty, staff and our Police Officers.

- Improve communication and connections with local businesses, to help them understand what services the police department can provide them and what we can do to help them be successful.
- Continue to develop and enhance the department's relationship with the Stow Council on Aging and the senior residents. And to look for ways to work with the town's to establish an outreach to those seniors who do not participate in the Council on Aging activities or offerings.
- Increase the community's awareness of the roles of law enforcement within the community, so the residents have a better understanding of the functions and services the police department provides. Programs such as a Citizens Police Academy and the Junior Police Academy will be continued, as well as regular police department tours with groups and organizations.
- Continue to try to actively seek new employees of various backgrounds to develop a broader representation of our community.
- Grow the department's relationship with the faith community to enrich our partnerships.
- Work to have a better understanding of the cultural and ethnical backgrounds of our residents, as our population grows and changes.
- Remain committed to providing personal safety education and training to our residents, while also looking to find ways to reach more people.
- Strive to find new ways to engage our citizens through social media and other forms of outreach, such as webpages and new community engagement opportunities.

The Stow Police Department has always had a reputation of serving our community and believes our action plan provides a roadmap for us to continue our partnership with our residents.