

HOW TO PAY FOR DOG LICENSES ONLINE

STEP 1

GO TO STOW-MA.GOV

STEP 2

CLICK ON THE RED APPLE
FOR ONLINE PAYMENTS



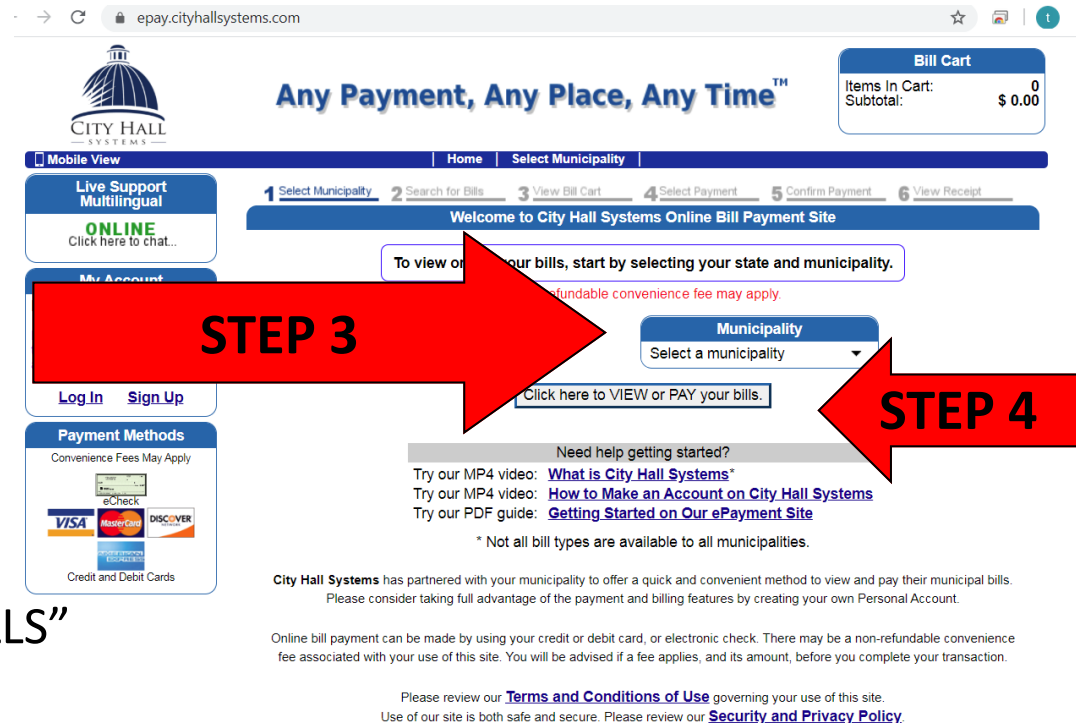
STEP 3

CHOOSE STOW AS MUNICIPALITY
IN DROP DOWN MENU

STEP 4

CLICK

“CLICK HERE TO VIEW OR PAY YOUR BILLS”



STEP 8

The screenshot shows the 'Dog License in Stow, MA' web page. On the left sidebar, 'Dog License' is highlighted under 'Select Bill Type'. A red arrow labeled 'STEP 8' points to the 'Live Support Multilingual' link at the top of the sidebar. A large red arrow labeled 'STEP 5' points to the 'Dog License' link. A red arrow labeled 'STEP 6' points to the 'Street Name' dropdown menu, which is set to 'GREAT RD'. Another red arrow labeled 'STEP 7' points to the 'Payment Methods' section at the bottom of the sidebar, which includes logos for eCheck, VISA, MasterCard, and Discover. The main content area shows a progress bar at the top with steps 1 through 6. Below the progress bar, there is a section for 'Dog License in Stow, MA' with instructions on how to search for a pet, a section for licensing a new pet, and a section for address lookup. At the bottom, there are buttons for 'APPLE' and 'RESET'.

STEP 5

CHOOSE "DOG LICENSE"

STEP 6

CHOOSE STREET & STREET NUMBER

IF YOU CAN'T FIND YOUR ADDRESS— PLEASE CALL DURING OFFICE HOURS

978-897-5034

STEP 7

CHOOSE "PET NAME"

STEP 8

STILL HAVING ISSUES? IT COULD BE GLITCH IN THE SYSTEM

"CLICK ONLINE SUPPORT" OR
CALL (508) 381-5455.

STEP 9

After you click on the dog's name (step 7) - the info on file (for that dog) will show on a screen like this one.

You can make changes to many fields.

If you see errors in any fields you do not have access to—please email us a follow up note.

(after completing the licensing process)

townclerk@stow-ma.gov

IF YOU NO LONGER HAVE A DOG(S)

Currently there is a glitch in the system & you can't use the STATUS field to let us know your dog has moved, been sold, or sadly passed away. The system will still try to charge you \$10 for the dog if you submit the change. Instead, please only license the dogs who are still active and email us the information for the dog(s) you no longer have.

townclerk@stow-ma.gov

HAVING OTHER ISSUES?

Call (508) 381-5455

The system may “kick you out” if you are trying to upload multiple/large files. The most important file for us to have is a current rabies certificate. You can email us the rabies/neuter/spay certs if the system won't accept yours.

townclerk@stow-ma.gov

Click **add to cart** when you are done making updates. Add more dogs if necessary. Follow payment instructions.

Thank you for using the online licensing system! Turn around time is usually a week **except at the beginning of each year** when we are licensing over 1200 dogs who live in Stow. We appreciate your patience!

STEP 10

Street Name	Street Number
GREAT RD	380

Please enter the required information below and click "Add to Cart".

APPLE

RESET

Amount Due
Total Due **\$ 10.00**

Owner Information	
Owner's Name *	TOWN CLERK (first last)
Mailing Address *	380 GREAT RD
City/Town *	STOW
State *	MA
Zipcode *	01775
Daytime Phone Number *	(xxx-xxx-xxxx)
Cell Phone Number	(xxx-xxx-xxxx)
Email Address *	

Dog Information	
Dog's Name *	APPLE
Status *	
Primary Breed *	AIREDALE
Secondary Breed	
Dog's DOB *	2000-01-01 (Approximate if unsure)
Color *	APRICOT
Secondary Color	
Gender/Status *	MALE
Neutered/Spayed Certificate Upload	<input type="button" value="Choose File"/> No file chosen (max: 1MB, types: pdf, gif, jpg, png)
Photo Upload	<input type="button" value="Choose File"/> No file chosen (max: 1MB, types: pdf, gif, jpg, png)

Medical Information	
Veterinarian *	OUT OF STATE
Rabies Vaccination Date *	
Rabies Expiration Date *	01/01/2024
Rabies Certificate Upload	<input type="button" value="Choose File"/> No file chosen (max: 1MB, types: pdf, gif, jpg, png)

* Required

Add to Cart