

Malcolm Ragan

From: Sarah Cleary <clearysar@verizon.net>
Sent: Monday, September 20, 2021 3:45 PM
To: Frank Ramsbottom; Courtney Poulson; Jesse Steadman; Malcolm Ragan
Cc: kmfleming19@yahoo.com; allisonlovesboo17@gmail.com; mr.mdexter@hotmail.com; ddexter1023@gmail.com; dbatsford@smartpoints.tech
Subject: Outdoor Seating Compliance at Nan's Market

To Stow Zoning Enforcement Officer, Stow Planning Board Members and Staff Members,
After last Tuesday's Planning Board Meeting, and Friday's announcement via Nan's Market's Facebook page that Nan's Market will be withdrawing their Special Permit modification application, we ask for clarification regarding outdoor seating in the garden area of Nan's Market's property
As we understand, outdoor seating is limited to the confines of the 2015 Special Permit which provides outdoor seating for 14 customers on the patio area of the property. Seating on the garden area would have been limited by the Special Permit modification, after the required plan modifications were completed by the applicant and reviewed by the Planning Board. As this did not happen, and the applicant has chosen to withdraw their application, we believe any outdoor seating at a business at 271 Great Road is limited to 14 customers on the patio.

Planning Board and Staff, please confirm our understanding.

As you are aware, neighbors of Nan's Market did not appeal the Special Permit decision and fully expected that business-managed outdoor seating would be started last week.
Instead, unregulated seating on the garden area of the lawn continues daily, with groups seated on the lawn without regard to bylaw-required setbacks. The business does not provide any directions or guidelines for outdoor seating, as far as we are aware. Neighbors can clearly hear customers on the lawn and the added disturbance is unwelcomed. However, as Jordan stated at the last Planning Board meeting, "Quaint and quiet doesn't pay the mortgage".
As the Planning Board is aware, without screening installed, these customers are also in full view from the neighbors' properties. Further, the business owner is continuing to encourage customers to bring their own seats and has continued to offer picnic blankets to customers for seating on the lawn. As we confirmed at the September 14th Planning Board meeting, seating was not specific to picnic tables, but was limited to the occupancy limits and locations defined by the Special Permit. This is currently defined in the 2015 Special Permit as 14 customers on the back patio.
We now ask that this Special Permit condition be enforced. We have been asking for clarification and enforcement of this issue since early this spring without any response.

Zoning Enforcement, please advise on the next steps and timelines for this enforcement.

Thank you for your help. If you have any questions, please feel free to reach out directly.

Regards,
Sarah